Follett Destiny®

What's New in Destiny
Version 17.5

General Release

Follett

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What's New in Destiny 17.5

Welcome to Destiny version 17.5. Destiny is a complete library and resource management system that can be accessed from anywhere, 24/7, helping to strengthen the bond between the library, classroom and home.

This new version incorporates many of your suggestions, and we are confident the enhanced features and functions will meet your needs. We continue to improve Destiny for today's students, teachers and librarians.

Destiny version 17.5 features are available in Destiny Library Manager, Destiny Resource Manager and Destiny Discover to keep Destiny current with technical, library and market trends.

We know you will want to begin using these enhancements right away!

> **Notes:**
> - To update to the latest version of Destiny, you must be on Destiny v12.0 or later. If you have a version of Destiny earlier than v12.0, you must first update to Destiny v12.0 before you can update to v17.5.
> - Some Destiny Discover features will not be completely visible until you upgrade to Destiny v17.5.

Following are descriptions of the new features in Destiny v17.5.

All Destiny Products

Tab Name Change

The Back Office tab is now called Admin. This update reflects the function of the tab and how it is used in Destiny.
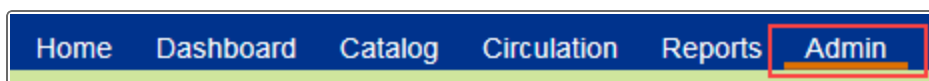

Help Center Updates

For New Users

New to Destiny or starting a new role in Destiny? Now you can get to helpful topics for new users in a single location.

About Genre Features

A new Help topic shows you how to use Destiny to support a library organized by genre. Find links to information on efficiently adding genre data, as well as running reports and performing inventory by genre.
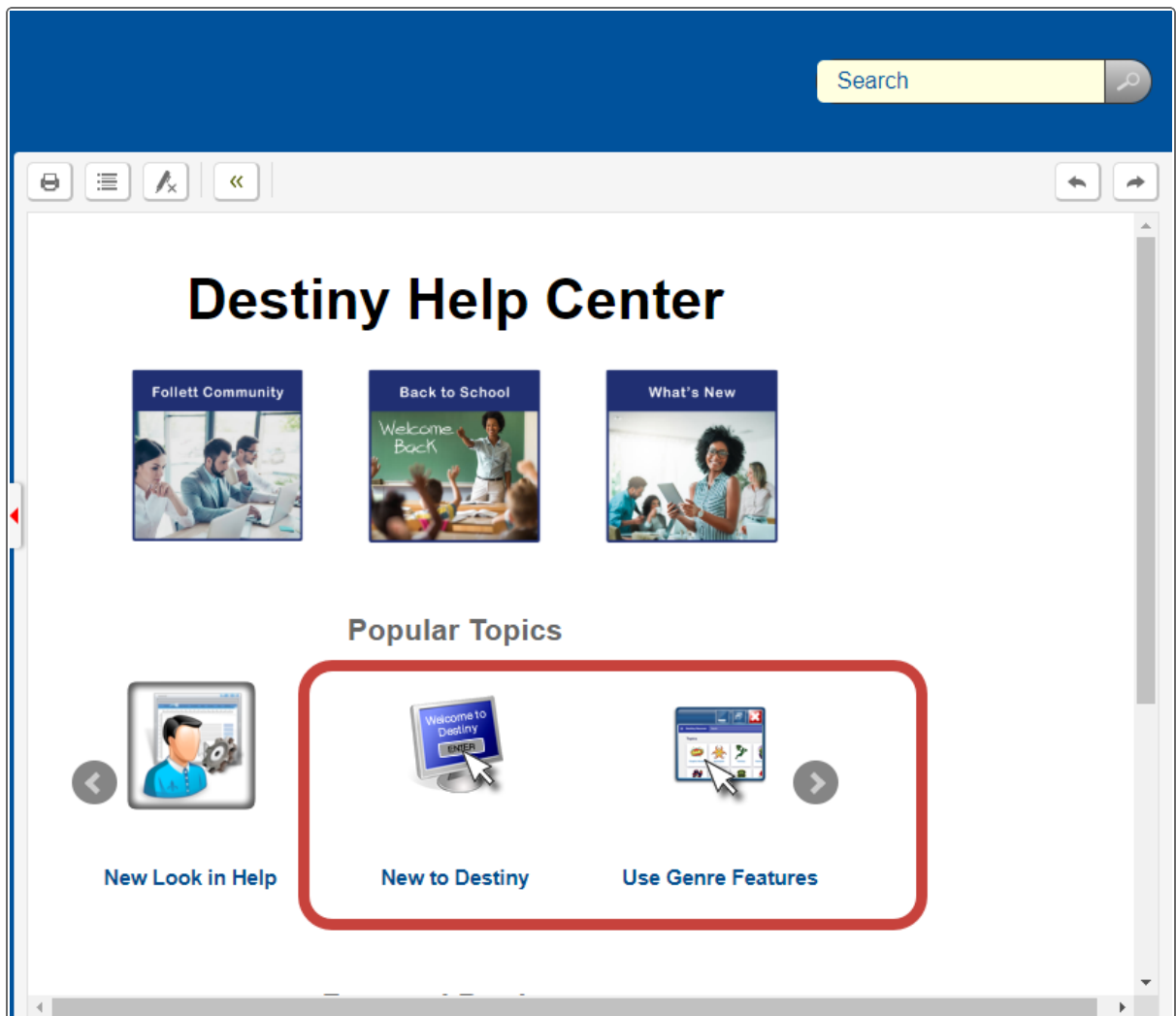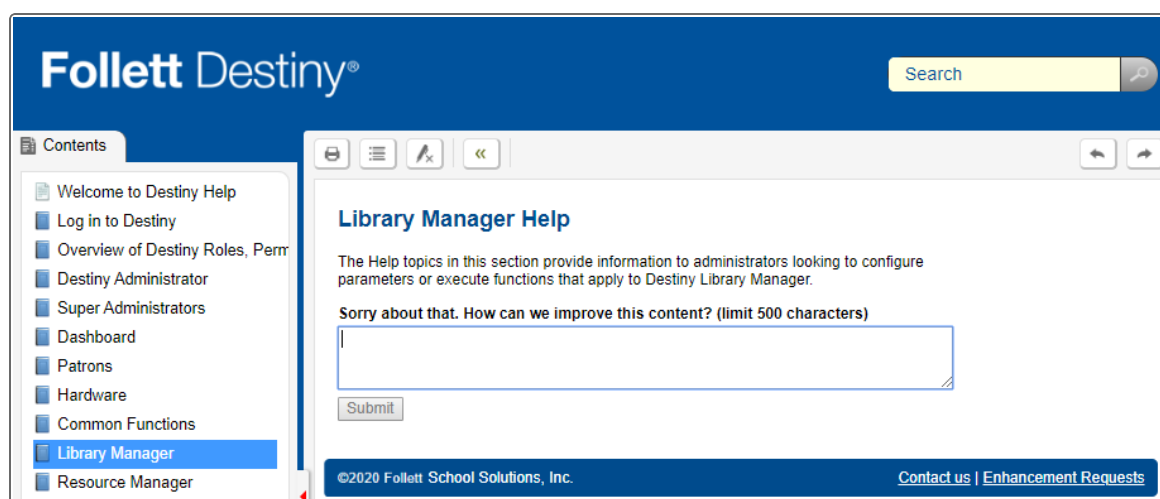
Your Feedback on Help

Did you find the Help content useful, or does it need improvement? Now it's easy to tell us how we're doing with our new feedback buttons.
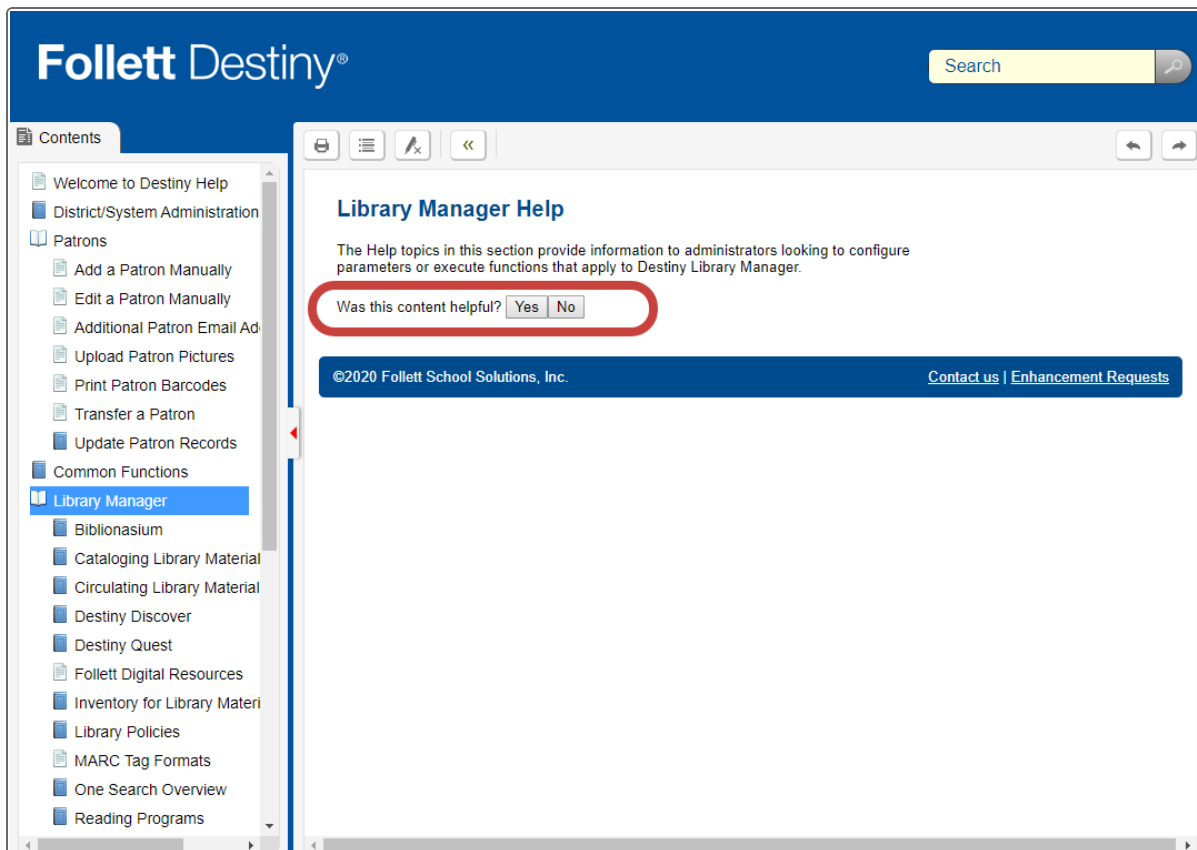
- If you find a help topic useful, click **Yes**.
- If not, click **No**. Leave a comment to tell us what's missing or how we can improve the topic. Our content team will take the comments into consideration when making updates.

Configure Interlibrary Loan (ILL) and eSignature Email Notifications

Two new permissions let you configure who receives ILL (Library Manager) and/or eSignature (Resource Manager) email notifications. Find these on the **General** sub-tab.

> **Notes:**
> - You must enable district-defined ILLs for the ILL permission to appear.
> - During setup of the SMTP server, the Destiny Administrator must complete both the **From/Reply To Display Name** and **From/Reply To Email** fields at the district level (**Setup > Update District Options** sub-tab **> Edit SMTP Settings**) for proper email notification functionality.

Click **Setup** to choose which of five email addresses will receive the notifications.

Record In-Library Use and Check In Off-Site Copies

The Destiny Administrator can now enable the **Record in-library use** and **Check in off-site copies** options at the district level. Set these values to on or off by default so they always appear that way on the Check In page (**Circulation > Check In**).

Note: If **Check in off-site copies** is not selected at the site level, this checkbox does not appear on the Check In page (**Circulation > Check In**), even if the setting is enabled at the district.

Circulation Options...

Loan Policies ✎
- Allow library materials to circulate to all patrons in the district: No
- Allow library materials to be renewed at the borrowing site: No
- Library loan periods based on: Calendar Days
- Record in-library use in Check In: Yes
- Check in off-site copies: No
- Allow textbooks to circulate to all patrons in the district: No
- Alert during check out if patron has current check out of the same textbook: Yes
- Set preferred Follett Classic textbook prefix to "T": No
- Allow resources to circulate to any patron/department/location in the district: No
- Alert during check out if patron already has current check out of the same resource: No
- Allow others sites to assign this site's software licenses to their resources: No
- Allow textbook checkout:

Set default values at the district level at **Setup > District Options > Site Configuration Settings > Circulation** sub-tab **> Loan Policies**.

Loan Policies...

☐ **Allow library materials to circulate to all patrons in the district** ?

   ☐ Allow library materials to be renewed at the borrowing site ?

Calculate library loan periods based on [calendar ▾] **days** ?

☑ Record in-library use in Check In ?

☐ Check In off-site copies ?

Set default values at the site level at **Admin > Site Configuration > Circulation** sub-tab **> Library Options**.

Library Options

☑ **Allow library materials to circulate to all patrons in the district** ⑦
　　☑ Allow library materials to be renewed at the borrowing site ⑦
Calculate library loan periods based on [calendar ▾] **days** ⑦
☑ **Automatically calculate fines for overdue items** ⑦
　　☑ Automatically calculate overdue fine when lost book is found ⑦
☑ **Require explanation when waiving library fine** ⑦
☑ **Require explanation when issuing library refunds** ⑦
☑ **Automatically create fine for lost library materials** ⑦
☑ **"Lost" library materials must be returned in a timely fashion to generate a refund** ⑦
　　Calendar days from date "lost" before a paid library fine becomes non-refundable: [999]
☑ **Display TitlePeek cover images in Check Out - Check Out** ⑦
☑ **Display TitlePeek cover images in Check Out - Items Out** ⑦
☑ **Display TitlePeek cover images in Check In** ⑦
☑ **Turn on Ready Scan Check In functionality** ⑦
☑ **Record in-library use in Check In** ⑦
☐ **Check In off-site copies** ⑦

Note: The system default value is Yes (selected) for **Record in-library use in Check In** and No (deselected) for **Check In off-site copies**.

Destiny Library Manager

Community Sharing

Baker & Taylor's Community Sharing program creates a seamless integration between your local public library's Axis 360 eBook collection and Destiny. Students get immediate access to an expanded selection of age- and grade-appropriate digital content through Destiny Discover and Destiny Back Office. Every school building participating in Community Sharing can control which public library titles display to students, ensuring alignment to reading goals. If you are interested, contact your public library.
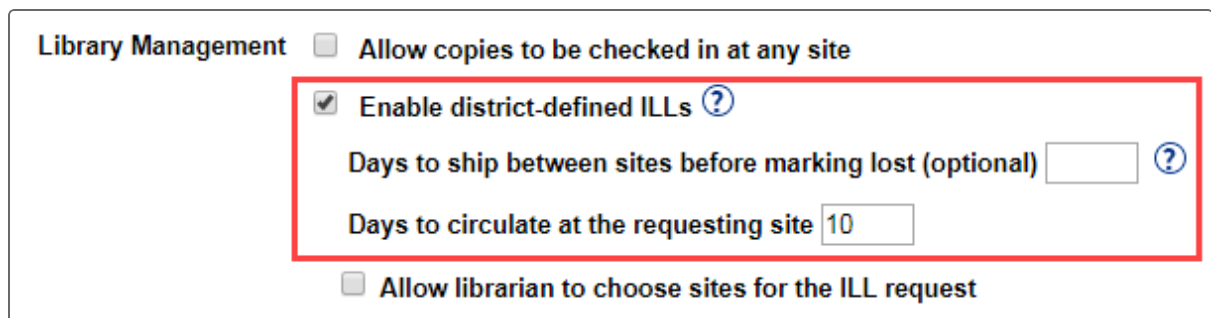
Interlibrary Loan Enhancements

Enable District-Defined ILLs

Based on customer feedback, the ILL process has been made easier and more intuitive for both library administrators and patrons.

The Destiny Administrator can now enable district-defined ILLs. This lets districts set the dates for shipping and circulating, rather than individual sites. Security is increased by having ILLs shipped directly to a requesting site, where patrons have access (Patrons cannot pick up an ILL at another site/location). If you enable this feature, all existing holds are automatically converted.

> **Note:** Once you enable district-defined ILLs, you cannot change back.

More Equally Distribute ILLs

To fill ILL requests, Destiny now retrieves copies that have been in the queue the longest awaiting checkout. This ensures a more equal distribution in the circulation of materials within a district.

View All Request Notifications

To track the ILL process in Destiny, new confirmation emails are sent to the selected addresses of the patron or site admin user designated at the site level to receive email.

Associated emails confirm any of the following ILL requests/actions:

- Interlibrary Loan Request Received
- Interlibrary Loan Request Declined
- Interlibrary Loan Copy Shipped
- Interlibrary Loan Copy Received
- Interlibrary Loan Copy Marked Lost
- Interlibrary Loan Copy Returning
- Interlibrary Loan Copy to Return
- Interlibrary Loan Copy Automatically Marked Lost

New Daily Processing Jobs

Certain events signal a new processing job to run. A notification email is also sent in all of these cases.

- Expired ILL Notification job:

  When a copy needs to be returned or an expiration date passes, the Expired ILL Notification job automatically runs, and an **ILL Copy to Return** email notification is sent to the requesting site.

- ILL Lost in Transit job:

  This job runs when a copy sent by a lending site is not received by the requesting site. It also runs when a copy is sent back from the requesting site to the lending site and is not received. In both cases, an **ILL Copy to Return** email notification is sent.

Let Librarians Choose Sites for ILL Requests

If patrons at your school have the permissions to submit ILL requests, districts can now decide if individual libraries choose the sites their ILL requests go to. If this checkbox is left deselected, the automatic selection process chooses the site.

Ship ILLs

An ILL shipping enhancement is useful when transferring multiple copies of the same title. If a copy is scanned and its barcode is not found or does not match its title, a warning message appears. You can now quickly reassign a copy to complete an ILL request.

Make Checkout Changes

The Destiny Administrator can now change the number of days a copy circulates at the requesting site when it is checked out.

Note: When the Destiny Administrator types a number of **Days to circulate at the requesting site** in the field, the copy uses this value as its loan policy, instead of the previous loan policy.

Note: When the number of days to circulate at the requesting site is different from the loan policy of the site the copy is checked out from, a **Special Date** label appears next to the copy in Title Details.

Destiny Discover

Destiny Discover Enhancements

Destiny Discover is regularly updated with exciting new features based on your feedback. So far this school year, Follett introduced over a dozen enhancements, including new homepage customization options and design features, student-friendly themes and more!

To learn more about the latest enhancements and preview features coming soon, be sure to visit and bookmark the What's New in Destiny Discover page in Destiny Discover Help.

Destiny Resource Manager

eSignatures Improve Visibility and Tracking

eSignatures provide accountability without slowing down shipping. You can request signatures for shipping steps, without preventing the resource from being delayed if the signature is not provided.

When a sending site uploads the resource transfers in Destiny, or the warehouse adds a resource order shipment, the user can choose to **Track handling eSignatures for this transfer**. As resources are sent and received, users can add signatures and comments using the VersaScan device or the Follett Destiny Back Office app.

An eSignature count will appear on the **Catalog > Transfer Resources > Track** sub-tab or the **Catalog > Resource Orders > Track** sub-tab. It links to the notes and signatures, so you can see how your resources are moving through the district.

You can customize your view of the **Track** sub-tab to just see orders that track handling eSignatures.

eSignature Report Increases Accountability

The Handling eSignature Tracking report is a customizable district-level report. See where your transfers and resource orders are, who has participated in the shipping process, and what notes and signatures are included. Use the report to review eSignature compliance, and see how your resources are moving through the system.

You can customize the report by:

- Resource Type
- From and To site
- Order number
- Transfer or resource order creation dates
- Number of eSignature notes (any more than the selected number will be excluded from the report)
- Total value of the resources
- Order Status or Transfer Status

Dynamic View of Warehouse Orders by Resource

Now Destiny Warehouse users can see an overview of resources needed across all sites, and drill down to get a detailed view into orders of a specific resource. To accurately plan and complete resource orders, use the new Resource Orders > Resources sub-tab.

Users can customize the view to focus on orders from a date range, from a selected school or with a specific status.

The Orders By Resource page gives a detailed view of orders of a specific resource.

Destiny APIs

Destiny Open APIs give application developers in your district a way to interact with the Destiny application server using a series of RESTful web services.

With this release, two APIs are available:

- **Fines**: Used to get fine information from across the district.
- **Resources**: Used to get the whole Resource Template tree or a specific resource type by name or ID.

For integration details, see the *Destiny Open API's Developer's Guide*.