

Follett Destiny®

What's New in Destiny Version 19.0

Including Automatic Updates for Versions 19.1 and 19.2





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What's New in Destiny 19.0

Including Automatic Updates for Versions 19.1 and 19.2

Welcome to Destiny version 19.0, including the automatic updates for versions 19.1 and 19.2. Destiny is a complete library and resource management system that can be accessed from anywhere, 24/7, helping to strengthen the bond between the library, classroom, and home.

This new version incorporates many of your suggestions, and we are confident the enhanced features and functions will meet your needs. We continue to improve Destiny for today's students, teachers, and librarians.

Look for the following 19.2 features:

- [Existing fines enhancement](#)
- [Patron record improvement](#)

We know you will want to begin using these enhancements right away!

Notes:

- To update to the latest version of Destiny, you must be on Destiny v12.0 or later. If you have a version of Destiny earlier than v12.0, you must first update to Destiny v12.0 before you can update to v19.2.
- Some Destiny Discover features will not be completely visible until you upgrade to Destiny v19.2.

Following are descriptions of the new features in Destiny v19.0, including the automatic updates.



19.2 Adjust Existing Fines

Sites can now reverse previous payments and waivers against specific fines through the Application Programming Interface (API) system.

View the transaction history of reversed payments and waivers by clicking **Details** for the fine or by viewing the fine history (Select **Circulation > Fines**. In the **Find Patron** field, scan or type a patron name, then click **View History**). For more information, see *View Fine History* in Destiny Help.

To run a transaction history report, select **Reports > Patron Reports**. Under **Circulation**, click **Fine History** to view the Cash Flow Report. For more information, see *Generate a Fine History Report* in Destiny Help.

19.2 Purge Patron Records

Destiny now lets you clean up patron records after a FULL and clean patron update is completed. An update is considered clean if the job does not fail, and there are less than 100 skipped records.

When district users schedule a full patron update – whether creating a new one or editing the parameters for an existing one – they can choose to inactivate or delete patron records based on patron type, access level, or persona.

Inactivation / Deletion

After every Full update where "Patron XML records read" is greater than evaluate any patron records with [?](#)

Patron Type All Patron Types Patron Persona Student
 Employee
 Other

Access Level All Access Levels

For Active patron records...

Inactivate patrons that have not been updated in the past days.
 Set the Homeroom to undefined.
 Preface Username value with "Inactive-" and remove the Password - if stored in Destiny.

Delete graduated seniors without transactions at the beginning of the new school year.

For Inactive patron records...

Delete the patrons that have been inactive for days...
 and have no checkouts and no fines.
 and have no checkouts and a total fine balance less than .
 regardless of checkouts and/or fines (no restriction).

Delete the patrons with outstanding transactions where...
 the record has been inactive for days.
 the Grad Year value was school years ago.
 the patron has reached age .

For active patron records, you can choose either or both options:

- Inactivate patron records that have not been updated in a set number of days.
- Delete graduated seniors' records that do not have any transactions at the beginning of the new school year.

For inactive patron records, you can choose either or both options:

- Delete patron records that have been inactive for a set number of days with no checkouts or fines, with no checkouts and a fine balance of less than a specified amount, or regardless of checkouts and fines.

Note: If you choose 'regardless of checkouts and fines', you are no longer able to delete patron records with outstanding transactions.

- Delete patron records with outstanding transactions if the record has been inactive for a set number of days, based on a specific graduation year, or the patron is a specific age.

For more information on scheduling patron updates, see *Add a Scheduled Patron Update* in Destiny Help.

19.1 Security Updates

Destiny Back Office version 19.1 continues our commitment to make Destiny Back Office the most secure and stable library and resource management system available. Improvements to the 19.1 product also include upgrades to Follett's web service infrastructure. Contact Technical Support for more information.

19.0 Persona Added to Patron Type

In Destiny Library Manager and Resource Manager, you can now use a persona to group patrons together. The persona is a patron type setting that lets you define who uses a patron type, like an employee, student, or other user.

Important: The **Persona** field must be configured in **Admin > Resource Policies > Patron Types** sub-tab to create meaningful 1:1 Resource Checkouts and 1:1 Resource Checkouts Percentages reports. The field is also needed for Digital Signature Agreements to work during checkout and to run the Digital Signature reports.

As a Destiny Administrator, select **Setup > District Options** sub-tab, and then click **Edit** next to **Patron Types and Library Circulation Types**. At the site level, go to **Admin > Library Policies (or Resource Policies) > Add Patron Type**. Use the drop-down to select the persona you want.

Library Policies > Add Patron Type

Manage Patrons
Update Patrons
Import Patrons
Export Patrons
Manage Homerooms
Upload Patron Pictures
Library Policies
Access Levels

Patron Type ?

Make this the default ?

Max Checkouts ?

Fixed Date ?

Ceiling Date ?

Max Holds

Ready Holds Expire in days ?

Pending Holds Expire in days ?

Default Hold Priority ?

Block check outs and renewals if the patron has fines or overdue items (override available) ?

Persona ?

Other
Other
Employee
Student

How do I... ?

For more information on patron types, see *Set Up Patron Types (Library)*, *Resource Policies - Patron Types (Resource Manager)*, and *Add a Patron* in Destiny Help.



19.0 OverDrive Integration Enhancements

You can now more clearly define the OverDrive® content patrons at your school have access to via Destiny: the OverDrive (district) library collection, OverDrive Advantage collections, both, or neither. Previously, if an OverDrive Advantage account was defined, the library collection was excluded.

These settings are controlled with two new checkboxes in **Admin > Site Configuration > Site Info** sub-tab: **Show Library Collection** and **Show Advantage Collections**.

OverDrive® Integration Settings ?

District OverDrive® Website ID	Override district settings <input type="checkbox"/>
District OverDrive® Library ID	Override district settings <input type="checkbox"/>
	<input checked="" type="checkbox"/> Show Library Collection
	Advantage Collection IDs <input type="text"/>
	<input checked="" type="checkbox"/> Show Advantage Collections
District OverDrive® Authentication Name	Override district settings <input type="checkbox"/>

- Notes:**
- When you first enable the OverDrive integration for the district, by default, both checkboxes are selected at each site.
 - If you enabled OverDrive integration for the district prior to Destiny v19.0, the checkboxes selected by default depend on a site's settings:
 - If it is set up with **Advantage Collection IDs**, then **Show Advantage Collections** is enabled and **Show Library Collection** is disabled.
 - If it is not set up with **Advantage Collection IDs**, then **Show Library Collection** is enabled and **Show Advantage Collections** is disabled.

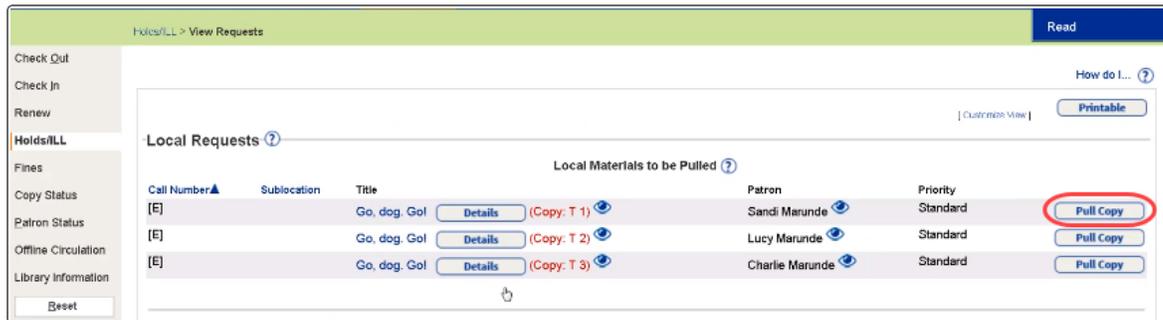
For more information on site-level OverDrive integration settings, see *OverDrive Integration Settings (Site)* in Destiny Help.

For more information on enabling OverDrive integration for the district, see *OverDrive (District)* in Destiny Help.

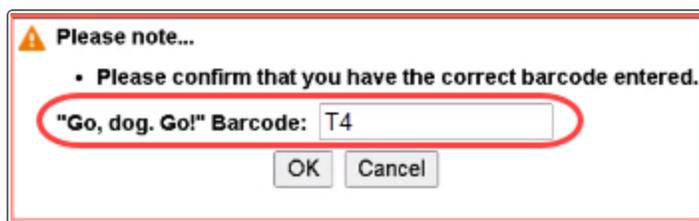
19.0 Override Holds Chosen by Patron

When filling a patron's hold, if you pull a copy from the shelf that is not the one automatically assigned by Destiny, you can now update the hold to use the pulled copy instead.

On the View Requests page (**Circulation > Holds/ILL > View Requests**), click **Pull Copy** in the row of the hold you want to override.



A warning pop-up appears. Update the **Barcode** field to match the pulled copy, and then click **OK**.



Notes:

- You can only override a patron's hold if there is an available copy.
- If you attempt to enter a barcode number from a copy that is not available, a warning message appears: *The barcode entered was not found on an available copy of this title at this site.*

For more information, see *Manage Hold and ILL Requests* in Destiny Help.

Destiny Resource Manager

19.1 1:1 Device Reports

Two new reports in Resource Manager give districts and schools information about checkouts for 1:1 devices and other resources.

Important: The **Persona** field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for the 1:1 Resource Checkouts and 1:1 Resource Checkouts Percentages reports to be meaningful.

The 1:1 Resource Checkouts report lets districts and sites see patrons with one of the following:

- No items checked out
- One item checked out
- More than one item checked out

List 1:1 resource checkouts

For

Of Resource Type

For Patron Persona Student Employee Other

Status Active Inactive Restricted

Include Patrons with zero items checked out Patrons with one item checked out Patrons with more than one item checked out

Format

The 1:1 Resource Checkouts Percentages report lets districts and sites track the number of patrons and percentage of those patrons with at least one checkout.

List 1:1 resource checkouts percentages

For

Of Resource Type

For Patron Persona Student Employee Other

Status Active Inactive Restricted



For more information, see *1:1 Resource Checkouts* and *1:1 Resource Checkouts Percentages* in Destiny Help.

19.1 Digital Signature Agreements

With Destiny Resource Manager's Digital Signature Agreements, districts and schools can let parents, teachers, and students digitally sign acceptable use policies and other agreements required for 1:1 devices and other resources.

After an administrator or user with the *Manage resource templates* permission creates an agreement, schools can give parents a URL, linking them to a signature form before distribution of resources. Signatures can also be obtained for resources at the time of checkout.

Resource Manager automatically looks for signed agreements during checkout, and provides on-screen notification if a signature is needed. Users with the appropriate permissions can override missing signature block messages during checkout, search for and view signed agreements, and view related reports.

Important:

- Digital Signature Agreements is a Follett-hosted cloud app that requires an external internet connection.
- The Persona field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for Digital Signature Agreements to work during checkout and to run related reports.

Create an Agreement

Administrators use a four-step process to create agreements:

- Step 1: Enter an agreement name.
- Step 2: Select the Resource Types, Persona, and Sites.
- Step 3: Decide if a signature is required at every checkout, and the dates the agreement is active.

Note: If users should sign an agreement every time they check out a particular mapped resource type, regardless of how many times they check out a resource of that type, select the **Signature Required at Every Checkout** checkbox when you create or edit an agreement.

- Step 4: Upload an agreement document, and/or enter instructions regarding the agreement.

The administrator can then preview the agreement or save it.

After the agreement is saved, the administrator can edit (until it has been signed), preview, copy a URL link to the signature form, duplicate, or delete it.

Follett Destiny Resource Manager Welcome Destiny Administrator

Digital Signature Agreements > Agreement Template < Back

Agreement Name * Chromebook Policy *Required Fields
Step 4 of 4

Mapping	Agreement Details	Agreement Documents
Resource Type * Computers > Tablets > Chromebooks Computers > Tablets > Galaxy Tab Computers > Tablets > iPad >	Student ID Student First Name Student Last Name Parent Name Parent Email/Phone for Notification Signature <input checked="" type="checkbox"/> Signature Required at Every Checkout Start Date 07/26/2021 End Date 01/28/2022	Upload Agreement Document(s) Chromebook.docx 0.011MB Choose File Instructions and/or Agreement Text for Signature Form Type your additional instructions here...

[Cancel](#) [Preview Signature Form](#) [Save Agreement](#)

URL Access to the Signature Form

Every time an agreement is created, it is assigned a unique URL. You can distribute the URL to parents and staff to sign the agreement prior to resource distribution.

Note: The patron's District ID is used in the **ID** field and is matched with the patron name to verify identity.

Follett Destiny Resource Manager

Signed Agreement

1:1 Device ID Site: **High School**
Sign the form **AH125** Resource: **Dell Chromebook 3120**
First Name Serial:
Cooper Barcode: **141414141535**
Last Name Expected Return: **6/02/2022**
Parent Name Signature
D
Parent Email/ Phone I agree to these terms.
[Redacted]

Confirmation Number: **USR-590f9bf890b2-4d39**
Agreement Signed: **08/12/2021 - 1:24 PM** [Print This Form](#) [You May Now Close this Tab](#)

Signature Agreements at Checkout

If an agreement is not signed ahead of time or a signature is required at every checkout, a blocked transaction message appears and signing can be done at the time of checkout.

Note: The Persona field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for Digital Signature Agreements to work during checkout. For example, the persona is set to something other than **Student** for a student patron type, and the agreement is created for the Student persona. In this scenario, a block message will not appear, and the item will be checked out without a signed agreement.

To have the patron or their guardian sign the agreement, click the link under **This item requires a signed agreement be on file at the time of check out.**



Users with the *Override resource blocks* permission can override the block.

Digital Signature Reports

Run the Block Overrides report to see items that were checked out without signatures on the associated agreements (block message was overridden).

The Needs Signature report lets you see patron checkouts which are missing digital signatures. If an agreement is signed after checkout, that item will be removed from the report.

Important: The Persona field must be configured in **Admin > Resource Policies > Patron Types** sub-tab for Digital Signature reports to be meaningful.

Both reports can be downloaded as an Excel spreadsheet.

For more information, see *Digital Signature Agreements* in Destiny Help.



Destiny Discover

19.0 Destiny Discover and Digital Enhancements (Summer 2021)

Follett is making exciting changes to Destiny Discover this summer! Watch for the following new features and enhancements:

- A re-designed, unified look and feel – whether you are using a browser or app, or even viewing collections.
- Improved eReader performance.
- Comic book and read-along support.
- New reports to give insight into Destiny Discover usage.

To learn more and stay on top of the latest updates, visit the [Destiny Discover What's New](#) page in the [Destiny Discover Help Center](#).